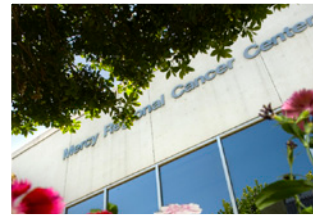


Mercy Regional Cancer Center

# A N N U A L R E P O R T



**Mercy Medical Center Redding**

*Mercy Regional Cancer Center*

A member of CHW

This annual report reflects statistical data and reports for 2010

[www.mercy.org](http://www.mercy.org) | 1-800-90-MERCY

# Chair Summary

Dear Friends,

We close another successful year at the Mercy Regional Cancer Center. It is my delight to share the 2011 annual report of the cancer care program at Mercy Medical Center, Redding.

The American College of Surgeons Commission on Cancer awarded Mercy Regional Cancer Center full accreditation for the next three years, making us the only facility in the North state to achieve this honor and recognition. Our program also earned commendations in seven individual areas. This accreditation award exemplified the hard work and dedication that our physicians, staff and administration provide to our community. Mercy Regional Cancer Center also continues to have ongoing collaboration with UCSE, so that our community can have access to any services which are not available in the North State.



Ajay Verma, MD, Chair, Cancer Committee

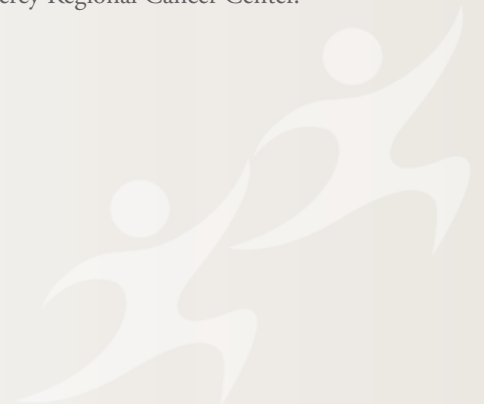
The outpatient chemotherapy infusion center, a major component of the Mercy Regional Cancer Center, has also shown a considerable growth through a substantial increase in patient volume over the past year in response to our community needs. Our outpatient chemotherapy team is now caring for an average of over 700 patients per month. The new waiting room in the outpatient chemotherapy area has been a welcomed addition to the unit. Patients and their families now have a comfortable and inviting area to relax while waiting for treatment.

Through the following pages, you will have the opportunity to read all about the progress we have made in cancer care in the North State. Our progress would not have been possible without your support. Thank you to all, who have contributed to the success of our Mercy Regional Cancer Center.

Sincerely,

A handwritten signature in black ink that reads "Ajay Verma".

Ajay Verma, M.D.  
Medical Director, Mercy Regional Cancer Center.  
Board Certified in Medical Oncology and Hematology



The Mercy Regional Cancer Center is dedicated to the delivery of comprehensive, advanced cancer care to the people that we serve in the North State. Physicians, nurses and other health care professionals provide compassionate and effective care in a warm, nurturing and supportive environment. Our primary focus is to ensure that we treat our patients and their family members with the utmost dignity and that their cancer experience will be one in which they will feel cared for and supported.

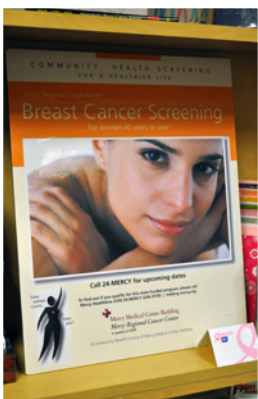
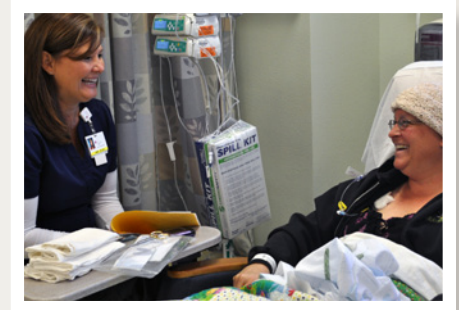
### **Emmerson Oncology Unit**

The Emmerson Oncology Unit is a dedicated 16-bed acute care area, specializing in the treatment and care of cancer patients. A new waiting room welcomes our patients' family and friends to a comfortable, convenient environment. The unit offers a dedicated nursing staff, oncology nurse practitioner, social worker, case manager, and palliative care team that support local physicians in their care of cancer patients. This great nursing team continues to further their education to ensure that they are providing excellent care to their oncology patients by becoming certified oncology nurses. Currently, 41% of the nursing team is comprised of certified oncology nurses.

### **Outpatient Chemotherapy Department**

With a view of Mt. Shasta to the North, the outpatient chemotherapy department is designed with a healing environment in mind. The area is conveniently located on the north side of the MMCR campus and allows chemotherapy patients to enter the Hospital through a separate entrance. This location allows for convenient, closer parking, increased privacy, and a dedicated family waiting room. Recently expanded, this area also offers a healing environment. The department is staffed by experienced oncology

nurses specializing in the administration of chemotherapy and bio-therapeutic agents. The goal of this team is to deliver the highest level of care close to home. The Center is open, Monday through Friday, from 8 a.m. to 5 p.m.



### **University of California San Francisco (UCSF) Helen Diller Family Comprehensive Cancer Center Collaboration**

As the Center continues to grow, important collaborations such as the one between the Mercy Regional Cancer Center and UCSF are implemented to improve cancer related care for MMCR's patients. Services provided through this collaboration capitalize on the strengths of UCSF's subspecialty clinical expertise and top-notch cancer research programs. This collaboration, combined with Mercy Regional Cancer Center's community resources and Medical Staff expertise provide exceptional resources to patients in the North State.

### **Community Involvement**

The Mercy Regional Cancer Center staff works with a dedicated team from the Hospital on cancer prevention education through screenings and seminars. In 2011, The Quit for Good smoking cessation program, the American Cancer Society's Look Good Feel Better program, the Date Night Community Health Lecture, and free or low cost breast, and prostate screening were provided to our community.

### **21st Century Radiation Oncology Joint Venture**

Mercy Medical Center Redding continues to have a strategic partnership with 21st Century Radiation Oncology. 21st Century is a world leader in radiation therapy services. The purpose and mission of 21st Century Radiation Oncology is to provide the best in cancer fighting technology. It is operated by highly educated and specially trained physicians, physicists and therapists to incorporate a multi-center team approach.

## Cancer Registry

To ensure MMCR is following the best practices in cancer care, the Mercy Regional Cancer Center operates a Cancer Registry that collects data about cancer and tumor diseases. The data is collected by certified cancer registrars and includes a complete summary of a patient's history covering diagnosis, treatment, and follow up. Cancer registrars throughout the United States and other countries collect this type of data to share information and help centers identify best practices that provide the best in patient care.

The purpose of this data collection is to "determine the sources of malignant 'tumors' and evaluate measures designed to eliminate, alleviate, or ameliorate their effect," according to the California Health and Safety Code. Data is also used to calculate cancer incidence and mortality, ascertain time trends, evaluate treatment alternatives and other predictors of survival, as well as assess the success of cancer screening programs. In 2010, the registry collected information about more than 750 patients who were diagnosed with cancer and first seen/treated at Mercy Medical Center Redding.

## The Floyd Morgan Family Cancer Resource Center/Oncology Nurse Liaison

Mercy Regional Cancer Center believes strongly that education is the key to making informed decisions regarding cancer treatment. The Floyd Morgan Family Cancer Resource Center serves as a library, conference and meeting center. It is located on the Lower Level of the Hospital, conveniently adjacent to the outpatient chemotherapy area.

### List of Services Associated with the Mercy Cancer Center and Contact Telephone Numbers

Cancer Conference for prospective or didactic cases is offered every Tuesday at 12:30 p.m.	530-225-6148
Cancer Registry	530-225-6149
Chemotherapy	530-225-6458
Clinical Trials	530-225-7471
Emmerson Oncology Unit	530-225-7305
Floyd Morgan Family Cancer Resource Center	530-225-7479
Hospice & Palliative Care	530-245-4070
Hospitality House	530-247-3441
Mercy Mt. Shasta Cancer Center	530-926-7234
Social Services & Support Programs (Social Serv)	530-225-6257
Spiritual Care Services	530-225-6285
Complimentary Care   Animal Assisted Pet Therapy   Nutrition	

The Oncology Nurse Liaison is a Registered Nurse who has knowledge and training in the management of cancer. The Nurse Liaison serves as a "clinical librarian" helping patients seek education, wellness and healing during their cancer journey. This nurse is available to assist patients, answering questions, clarifying issues and concerns, providing current and informative printed and audio-visual materials as well as helping patients navigate their cancer journey.

The Resource Center also offers a sense of community and mutual support by providing a meeting place for support groups, meetings and presentations regarding cancer, as well as conducts community screenings for breast, and prostate cancer. In 2010, greater than 960 patients received one to one cancer management counseling and assistance for cancer issues and concerns.

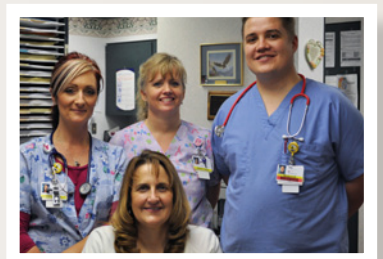
The Floyd Morgan Family Cancer Resource Center endeavors to consistently respond to the emotional, spiritual and physical needs of our cancer patients and their caregivers. The Center does this by facilitating whole person care, with hope and dignity, supporting those who are faced with a cancer diagnosis and their cancer journey.

## Palliative Care

The Palliative Care team collaborates with social workers, chaplains, advance directive coordinator, Hospice nurse liaison, case managers, nursing staff and physicians to provide individual comfort to our patients and their families. Palliative care helps to relieve suffering and provide the best possible quality of life for both the patient and their family. The team's goal for 2010 was to provide 55 palliative consults per month. They exceeded this goal and strive to continue serving this special patient population.

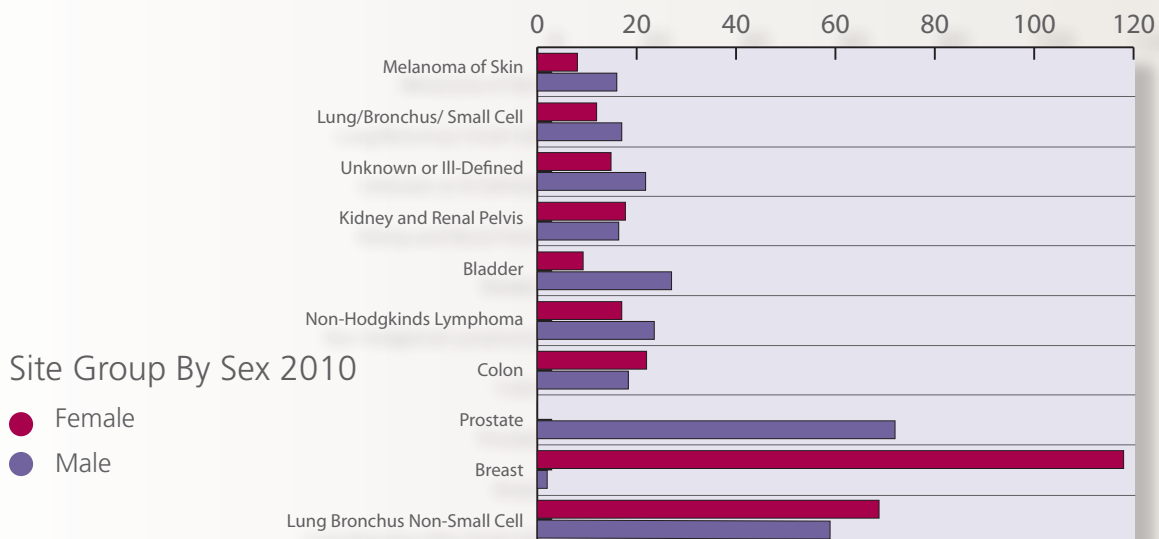
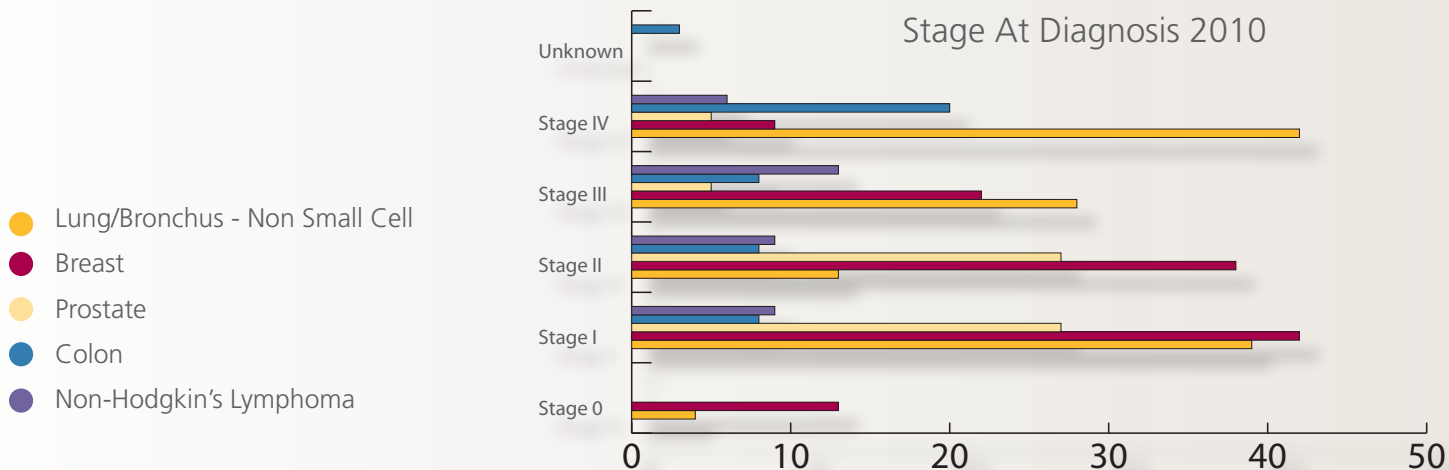
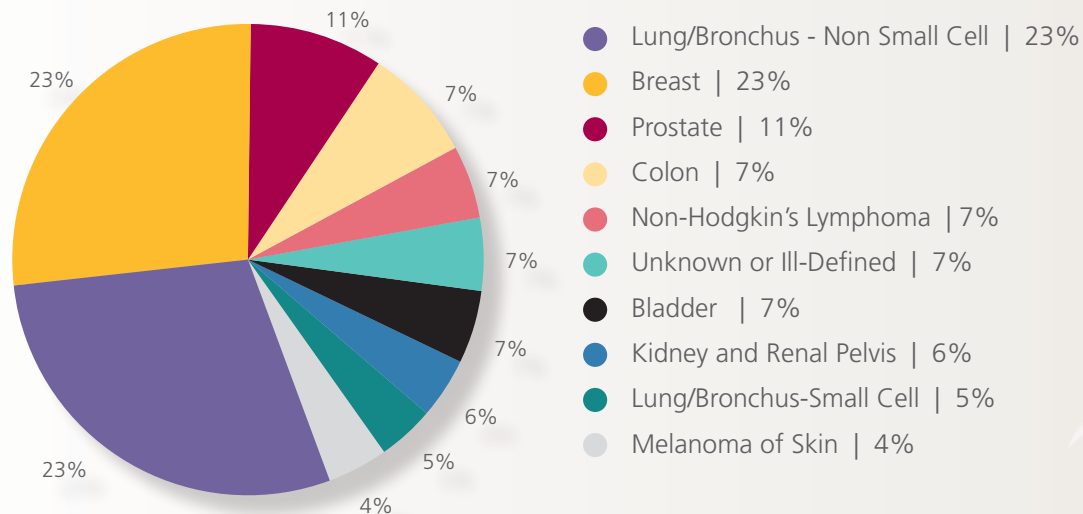
## Hospice Care

Hospice is a multidisciplinary team that assists people with life-limiting disease, focusing on comfort and providing physical, emotional, spiritual, and practical care. Hospice experienced their first CMS/State survey and passed with flying colors. All of the current Hospice nursing staff is certified by the Hospice and Palliative Nurses Association (HPNA). This is a distinction that few Hospices hold. The team has seen a 10% increase in volume over the past year. As a result four new nurses are in the process of joining the team.



# Statistical Data 2010

## Top 10 Sites / 2010





The Mercy Regional Cancer Center is located within Mercy Medical Center Redding.



Site Group

	Total Cases	Sex: Male	Sex: Female
ALL SITES	754	370	384
LUNG/BRONCHUS-NON SM CELL	118	54	64
BREAST	115	2	113
PROSTATE	57	57	0
COLON	38	18	20
NON-HODGKIN'S LYMPHOMA	38	23	15
UNKNOWN OR ILL-DEFINED	35	21	14
BLADDER	34	27	7
KIDNEY AND RENAL PELVIS	30	13	17
LUNG/BRONCHUS-SMALL CELL	24	14	10
MELANOMA OF SKIN	21	15	6
PANCREAS	19	13	6
LEUKEMIA	19	13	6
OTHER NERVOUS SYSTEM	19	8	11
RECTUM & RECTOSIGMOID	18	11	7
BRAIN	16	10	6
THYROID	12	5	7
MYELOMA	11	6	5
CORPUS UTERI	10	0	10
OVARY	10	0	10
ESOPHAGUS	9	7	2
CERVIX UTERI	9	0	9
HODGKIN'S DISEASE	9	5	4
TONGUE	8	5	3
STOMACH	8	4	4
LIVER	7	7	0
BILE DUCTS	6	3	3
LARYNX	6	3	3
OTHER HEMATOPOIETIC	5	3	2
TONSIL	4	3	1
OTHER ENDOCRINE	4	1	3
MOUTH, OTHER & NOS	3	1	2
PLEURA	3	2	1
TESTIS	3	3	0
GUM	2	1	1
NASOPHARYNX	2	2	0
SMALL INTESTINE	2	0	2
ANUS,ANAL CANAL,ANORECTUM	2	0	2
PERITONEUM,OMENTUM,MESENT	2	0	2
OTHER SKIN CA	2	1	1
UTERUS NOS	2	0	2
OTHER MALE GENITAL	2	2	0
URETER	2	1	1
OTHER URINARY	2	2	0
LIP	1	1	0
FLOOR OF MOUTH	1	0	1
OROPHARYNX	1	1	0
OTHER RESPIR & THORACIC	1	1	0
BONE	1	1	0
SOFT TISSUE	1	0	1

# Cancer Committee

## Cancer Committee Physician Members

Vidya Bobba, MD  
Vicki Philben, MD  
Sean Pitman, MD  
Sander Saidman, MD  
Ajay Verma, MD, Chair

## Honorary Members

James De Soto, MD, VP Medical Affairs  
Andrea Kofl RN, VP Patient Care Services  
Mark Korth, President

## Cancer Committee Non-Physician Members

Cindy Bahl, American Cancer Society  
Lisa Cerepa, RN  
Cindy Clark, CTR  
Linda Dole, CTR  
Sandy Downing, RN, CHPN  
Kim Fischer  
Peggy Manning, RN, OCN, MHAL  
Judy Moore, RN, OCN  
Alexis Ross  
Sarah Stulir, CTR  
Michele Woods, RN, MA



Left to right: Dr. George Sawaya (left) of UCSF; Dr. Vicki Philben; and Dr. John Chung-Kai Chan of UCSF, served as key presentors at the CME offered on the "Latest and Greatest in Detection and Treatment of Women-Related Cancers."



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